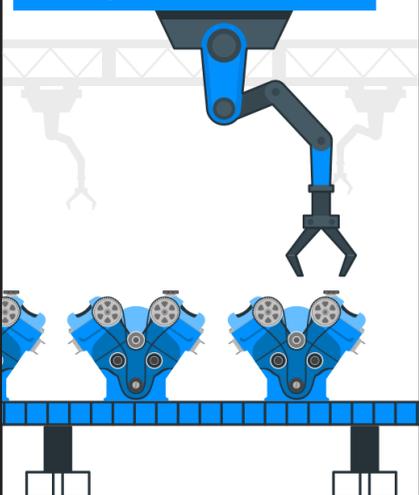
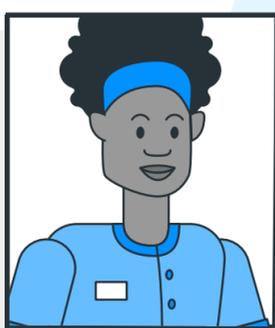


SOUTHFIELD, MICHIGAN
FANTASTIC AUTO COMPANY RETURNED A SHIPMENT OF ENGINES FOR ITS NEW ARES SPORTS CAR. THE FIRST THREE THEY UNLOADED WERE MAKING A CONCERNING RATTLING SOUND.



THE CFO, SALLY BROOKER, IS WORRIED ABOUT A RECALL, BUT DARREL IS PRETTY SURE THE PROBLEM ISN'T AS WIDESPREAD AS SHE THINKS.



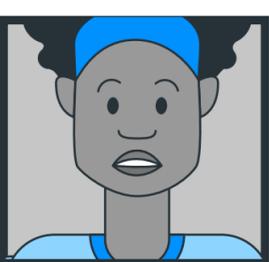
WE HAVE THE SERIAL NUMBER OF THE RECALLED PRODUCT RIGHT DARREL?



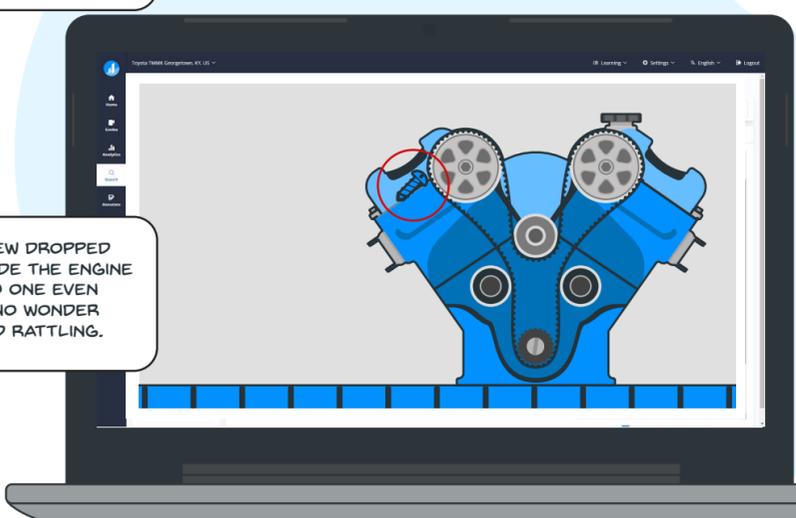
THAT'S RIGHT ALEXIS, WE CAN WATCH IT BEING BUILT WITH DRISHTI!



WHOA. LOOK AT TASK 3 ON STATION 5, ALEXIS!



THAT SCREW DROPPED RIGHT INSIDE THE ENGINE BLOCK. NO ONE EVEN NOTICED. NO WONDER FAC HEARD RATTLING.

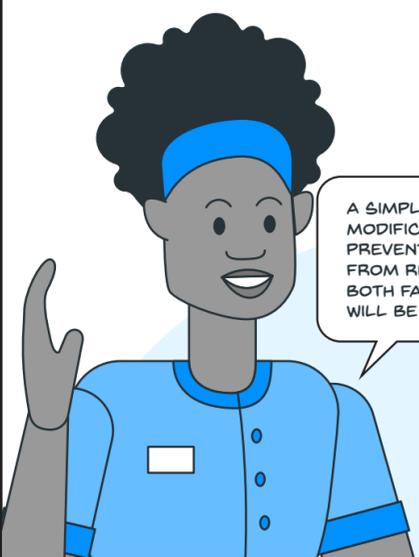


THEY WATCH SEVERAL MORE CYCLES.



IT LOOKS LIKE IT ONLY HAPPENED ON THESE THREE ENGINES - LET'S PULL THEM FROM THE LOT AND LET FAC KNOW THE OTHERS ARE GOOD TO GO.

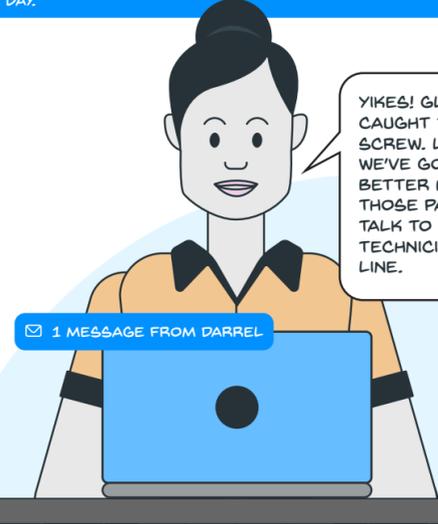
USING DRISHTI, THIS ISSUE WAS EASY TO ROOT CAUSE AND REMEDY.



A SIMPLE PROCESS MODIFICATION WILL PREVENT THIS PROBLEM FROM REOCCURRING. BOTH FAC AND SALLY WILL BE HAPPY.

THE NEXT DAY

ELENA, HEAD OF ENGINEERING, IS REVIEWING HER PRIORITIES FOR THE DAY.



YIKES! GLAD DRISHTI CAUGHT THAT ROGUE SCREW. LOOKS LIKE WE'VE GOT TO GET A BETTER HOLDER FOR THOSE PARTS. I'LL GO TALK TO THE TECHNICIANS ON THE LINE.

TWO DAYS LATER



FAC CAN'T BELIEVE WE FOUND THE DEFINITIVE CAUSE OF THE PROBLEM THAT FAST. AND SALLY IS OVER THE MOON THAT WE AREN'T ON THE HOOK FOR A RECALL.

WITH A FEW SMALL TWEAKS, WE'LL BE IN GREAT SHAPE.

YOU VALIDATED THAT THE WORKERS WERE DOING THEIR JOBS RIGHT, TOO!



WILL DO! THIS ISSUE WON'T HAPPEN AGAIN, AND I CAN CLOSE OUT THIS QUALITY ISSUE THANKS TO HAVING CLEAR, CONCLUSIVE EVIDENCE FROM DRISHTI.

NOW LET'S NOTIFY THE LINE LEADER TO RETRAIN THAT STATION USING THE NEW PART HOLDER.

BEFORE DRISHTI, HIS ISSUE WOULD TAKE WEEKS TO INVESTIGATE AND SOLVE, AND COULD REMAIN AN INDEFINITE MYSTERY...



I'M GLAD WE HAVE DRISHTI ON THE JOB, ALEXIS.

...BUT WITH DRISHTI, IT TOOK 27 MINUTES.

YOU AND ME BOTH, DARREL. CHEERS!