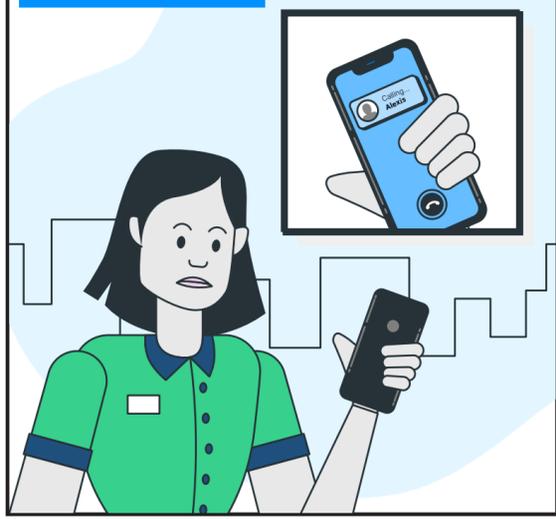


HERMOSILLO, MEXICO. THE ASSEMBLY LINE IS NOT RUNNING LIKE CLOCKWORK.

BUT SONIA KNOWS WHO TO CALL...



HEY SONIA, I GOT YOUR TEXT. WHAT'S GOING ON?

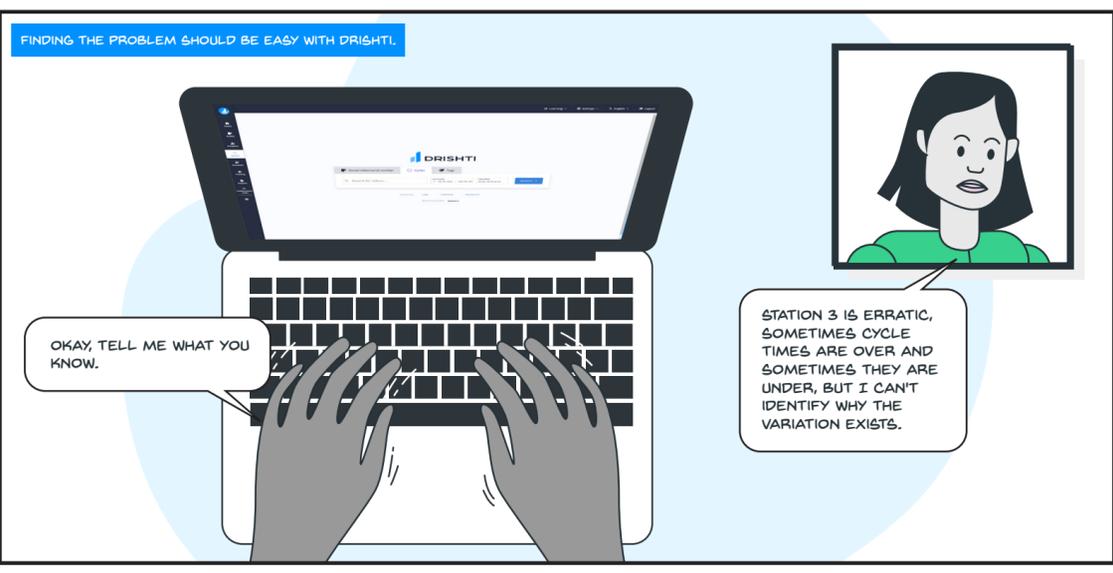
STATION 3 CONTINUES TO BE A BOTTLENECK AND I CAN'T FIGURE OUT WHY.



FINDING THE PROBLEM SHOULD BE EASY WITH DRISHTI.

OKAY, TELL ME WHAT YOU KNOW.

STATION 3 IS ERRATIC, SOMETIMES CYCLE TIMES ARE OVER AND SOMETIMES THEY ARE UNDER, BUT I CAN'T IDENTIFY WHY THE VARIATION EXISTS.



USING DRISHTI, ALEXIS VIEWS THE VIDEOS ASSOCIATED WITH A FEW LONG AND SHORT CYCLES.

LET'S SORT IT OUT. YOUR TEAM HAS SUCH HIGH STANDARDIZED WORK ADHERENCE, IT MAKES IT REALLY EASY TO IDENTIFY DEVIATIONS.



GOTCHA!

WHAT IS IT?!

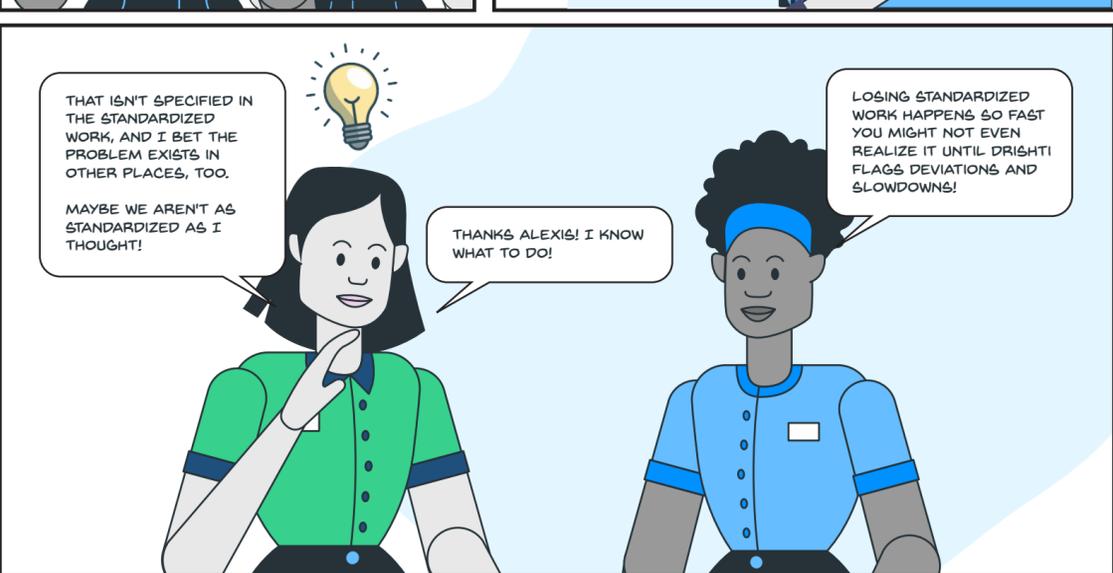
THE GUYS ON STATION 3 ARE GREAT, BUT THEY DON'T ALL SCREW IN RADIATOR COVER THE SAME WAY. PACO SCREWS ALL FOUR SCREWS AT ONCE, WHILE JUAN DOES EACH SCREW INDIVIDUALLY. THAT MEANS JUAN IS REACHING FOR THE SCREWDRIVER FOUR TIMES, AND PACO'S CRUSHING HIM ON CYCLE TIMES!



THAT ISN'T SPECIFIED IN THE STANDARDIZED WORK, AND I BET THE PROBLEM EXISTS IN OTHER PLACES, TOO. MAYBE WE AREN'T AS STANDARDIZED AS I THOUGHT!

THANKS ALEXIS! I KNOW WHAT TO DO!

LOSING STANDARDIZED WORK HAPPENS SO FAST YOU MIGHT NOT EVEN REALIZE IT UNTIL DRISHTI FLAGS DEVIATIONS AND SLOWDOWNS!



THREE MONTHS LATER...

HEY SONIA, I SEE THINGS ARE RUNNING SMOOTHER ON STATION 3.

THEY'RE RUNNING SMOOTHER EVERYWHERE. EVEN BETTER THAN BEFORE, IN FACT!



WHAT DID YOU GUYS DO?

WE UPDATED STANDARDIZED WORK AND GAVE JUAN AND THE OTHERS A QUICK TRAINING SESSION. NOW STATION 3 IS RUNNING BETTER THAN EVER!



IF NOT FOR DRISHTI, WE WOULDN'T HAVE IDENTIFIED THE PROBLEM AND JUAN MIGHT HAVE BEEN REPRIMANDED INSTEAD OF TRAINED.

THAT'S AWESOME! GREAT JOB! IT'S ALL ABOUT CONTINUOUS IMPROVEMENT.

